



# Working for You

The work you do on a daily basis demands the attention of a special team. TriCore understands and offers the services of a Hospital Account Executive and Pathology Engagement Agents to provide personal support ensuring that your questions are answered and your needs are met.

## BECKY STROMMEN, MBA, M(ASCP)<sup>CM</sup>

HOSPITAL ACCOUNT EXECUTIVE 505-554-9282 [Rebecca.Strommen@tricore.org](mailto:Rebecca.Strommen@tricore.org)

Becky has a strong knowledge of laboratory operation, especially microbiology applications and processes. Having worked in the laboratory, she understands the daily issues laboratories face, including patient care and economics. Becky earned a bachelor's degree at the University of New Mexico and recently completed a master's degree in business administration. The combination of laboratory experience and business acumen makes Becky a strong business partner.



## JO ANNA MARES, BSM

PATHOLOGY ENGAGEMENT AGENT 505-938-8540 [pathconnect@tricore.org](mailto:pathconnect@tricore.org)

Jo Anna has been with TriCore for three years. During this time she earned a BSM from the University of Phoenix and she will begin graduate studies in January 2019. Jo Anna's experience in TriCore's Client Engagement Center has provided a familiarity with TriCore's inner workings and she has developed strong working relationships with TriCore's clients in the community. Jo Anna looks forward to providing the information you need and to improving patient care.



## BRANDON OTERO

PATHOLOGY ENGAGEMENT AGENT 505-938-8540 [pathconnect@tricore.org](mailto:pathconnect@tricore.org)

Brandon has three years of pathology experience with TriCore. His background as a laboratory assistant in dermatopathology, hematopathology, and referral testing makes him a valuable partner in patient care. Brandon is driven by his involvement in pathology and his motivation to connect with patients, physicians, and clients. Brandon will see that you receive the answers you need.



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TriCore's Client Engagement Center is available 24/7/365 • 505-938-8922 or 800-245-3296